Colorado Municipal League

Presentation Skills:
No One Has The Right To Be Boring



Your worst nightmare

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By

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Be at ease communicating with humans!

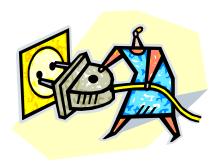
17 tips in 10.5 minutes

1.	Stop	The brain ignores bland. So startle occasionally.
2.	Rule. No one is	upset if you end early.
3.	Establish	before revealing your
4.	Have a	with your audience
5.	Use a	for each slide. Make it a positive promise.
6.	is a ma	igic number.
7.	Start where	is and take them with you.
8.	A.D.A	,
9.	Use short	and short
10.	.Don't tell	·
11.	.Use	the audience relates to.
12.	.Don't have	the last thing on the agenda.
13.	.Connect	, and
14	Summarize	
	.Work on your	
16.	.Determine why you're	about your topic and
	broadcast that. Tap into the	he power of mirroring.

A quiz or quick tip activity is a good way to engage the audience, wake them up and introduce or summarize information.

Simple 5 Step Organization

 Get right to the point. Here's the burning issue, or problem. 		
2. Give a quick overview. Background. What's the history, the current situation.		
3. Make the point tangible. Example, visual, statistic, story:		
4. They payoff of change. What's in it for you; what this will mean for you is:		
5. Here's what I need from you. How we get the ball rolling so your problems will be solved.		
"The very best impromptu speeches are the ones written well in advance. " Ruth Gordon		
CONNECTORS		



Make a Great First, Middle and Last Impression

"Althought the aim of a sculptor is to convinece us that he is a sculptor, the aim of an orator is to convince us he in NOT an orator." George Will

- 1. **Rhetorical Question:** "Many of you have probably asked yourself..." or "Think about what it would be like to pay half your income for water."
- 2. **Story/Anecdote:** You've got a million of them from your professional and personal experience. Start collecting them, organizing them, and storing them.
- 3. **Metaphor/Analogy:** "Going to the grocery on Saturday was like standing in line at Disney Land." "Finding a safe place to go to the bathroom is like trying to find a place to park at the Super Bowl.
- 4. Quote: As Yogi Berra said, "When you come to a fork in the road, take it."
- 5. **Startling fact or statement:** The US debt in 2030 is predicted to be \$32 trillion. From BusinessInsider.com.
- 6. **Just Imagine:** "Just imagine your community in five years." "Just imagine you're being written up as a leader in the CML magazine. What did you do to deserve this award? How did you do it?" "Just imagine a school full of girls who could study, graduate and go on to careers maybe in your company.
- 7. BONUS: Circle back to the opening to tie things together.

"Creativity is the power to connect the seemingly unconnected." William Plom

Actions You'll Take To Go From Boring To Bodacious!

If I can be helpful to you and your community in any way, just whistle!

Karen Susman

About Karen

Since 1983, Denver's Karen Susman has coached, trained and spoken internationally on presentation and communication skills. She was an adjunct professor at Regis University.

She's written four guidebooks on Building Community Involvement, Networking, Humor and Time Management. She's the author of the forthcoming book, **Technically Speaking.** (You can download a chapter of the book at www.karensusman.com/technically-speaking-book/

Her clients include:

- CML and municipal leagues in Missouri, California, Washington,
 Wyoming, New Jersey, New Mexico, Pennsylvania, Georgia and Texas
- National League of Cities
- International Institute of Municipal Clerks
- Colorado City/County Managers Association
- Cities of Lakewood, Englewood, Louisville, Littleton
- American Public Works Association
- ICMA

Karen is known for solid, implementable content and humor and her love of her pooches, Cody and Billie Jean.