



CML's 93rd Annual Conference
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“What Municipalities Can Do To End Cycle of Homelessness”

Presenters:
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Housing & Community Initiatives
City of Colorado Springs
Kaye Hotsenpiller - Region Director
Hilltop
Gary Sanford - Executive Director
Metro Denver Homeless Initiative

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Colorado Springs Initiative to End Homelessness

- Think Big
 - All citizens of Colorado Springs will have access to safe shelter and a strong safety net of services to help them avoid and end homelessness
- Build Simple
 - Shelter, Day Center, Outreach, Housing, CoC, Plan
- Act Now
 - Invest in urgent needs quickly using existing resources

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Colorado Springs Initiative to End Homelessness

- Shifted funding priorities
 - Increased investment by 75%
 - Expanded outreach, increased winter shelter beds
- Built System – Continuum of Care
- Pathways Home Colorado Permanent Supportive Housing Toolkit
- Mayors Challenge to End Veteran Homelessness

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Colorado Springs Initiative to End Homelessness

- Political will
 - Change the conversation
- Define the role of the local government
- Build capacity
- Communicate!
- Prepare for criticism

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Efforts in Montrose Colorado

- 2012 Montrose Community Foundation
- 2013 Vulnerability Index
- Strategic Plan
- Continuum
- Short Term goals

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Efforts in Metro Denver Region

- **Increase housing resources**
 - Supportive Housing Toolkit to increase supportive housing
 - Regional Landlord Campaign
 - Increase HUD Continuum of Care projects
- **Improve access to resources**
 - Regional coordinated assessment system
- **Stronger regional collaboration**
 - Case management
 - Peer navigators
- **Data informed decisions**
 - Improve HMIS
 - IBM Smarter Cities Challenge award

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Key Elements to Effectively Address Housing Instability and Homelessness

Understanding the Need
 Communication
 Housing, Shelter and Services
 Coordination
 Assessing Progress

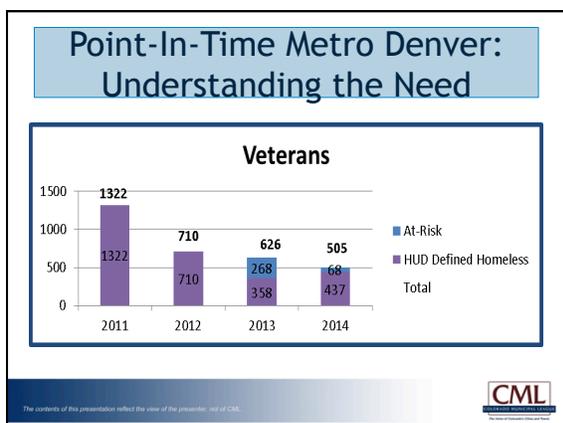
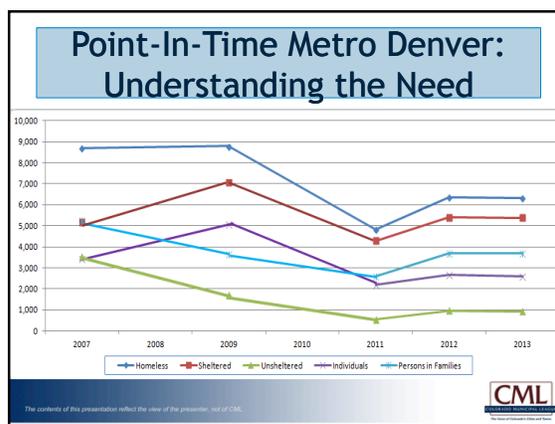
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Understanding the Need

Colorado Springs	Montrose	Denver metro
Annual Point-in-Time Count	Annual Point-In-Time count	Annual Point-In-Time count
Homeless Management Information System (HMIS)	VI	Homeless Management Information System (HMIS)
Interviews with Providers and Consumers	Monthly data track	VI-SPDAT Screening Tool
VI; Developing Screening and Assessment	Gap analysis	Comparing notes with emergency personnel, law enforcement and hospital administrators

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Chronic and Veteran Breakdown: Denver Metro Understanding the Need

Chronic Homelessness Dashboard

	Totals	Percentage
Chronically Homeless	223	77%
Chronic Recommended for Mainstream Housing	10	4%
Chronic Recommended for Rapid Rehousing	98	44%
Chronic Recommended for PSH	115	52%

Veteran Stats

	Totals	Percentage		Totals	Percentage
Total Veterans in the System	75	25%	Has Chronic Health Condition	49	65%
Chronically Homeless	50	67%	Has Chronic Substance Abuse Condition	50	67%
Appear Eligible for VA Health Benefits*	75	100%	Over Age 65	7	9%
Living with Mental Illness	64	85%	Transition Age Youth	1	1%
Living with HIV/AIDS		0%			

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Communication

Colorado Springs	Montrose	Denver metro
Point-In-Time	Point-In-Time	Point-In-Time
Provider and stakeholder convening; membership meetings	Provider and stakeholder convening	Provider and stakeholder convening
Monthly board meetings	Newspaper/radio	Newsletter/website
Public awareness	Public awareness	Public awareness

The Denver Foundation Public Will Building Campaign
<http://www.denverfoundation.org/community/page/supporting-education-1>



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Housing, Shelter and Services

Colorado Springs	Montrose	Denver metro
Housing needs; Housing Inventory Count	Serenity House	Housing needs
Continuum of Care model; emphasis on shelter beds and day center	Haven House	Continuum of Care model
Review of policies to reduce barriers	Abraham Connection	Public/Private partnerships
Leverage existing resources	Safe House and transitional care	Leverage existing resources



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Coordination

Colorado Springs	Montrose	Denver metro
Coordinated Assessment and Housing Placement System (CAHPS)	Single Point Entry	Coordinated Assessment and Housing Placement System (CAHPS)
Mayors Challenge – SSVF, VASH, TBRA	Veteran Vouchers	Regional Landlord Recruitment campaign
Supportive Housing Toolkit series	Supportive Housing Toolkit series	Supportive Housing Toolkit series
Governing board, CoC membership, providers meetings	Churches	Diverse stakeholders



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Measuring Progress and Outcomes

Colorado Springs	Montrose	Denver metro
Initiative to guide efforts while planning	Strategic plan to guide efforts	Strategic plan(s) to guide efforts
Homeless Management Information System (HMIS)	Gap elimination	Homeless Management Information System (HMIS)
Ranking and prioritization process for grants	Communication between agencies	Coordinated assessment
Qualitative data - talk to providers and users! Refer to national studies	Short term goals	Measure and communicate cost benefits



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Frequent users of Denver Jail

Cost X Usage = Front-End User Costs

 Jail Costs	Marginal	\$24	56.3 days	\$1,352	\$3,887
	Variable	\$45	56.3 days	\$2,535	
 Arrest Costs	Custodial	\$1,414.04	2.7 arrests	\$3,750	\$7,180
	Cite & Release	\$707.02	5.16 arrests	\$3,430	
 Court Costs	Arrests	\$150.98	2.7 arrests	\$400	\$400
 Medical Expenses	Denver Cares	\$431.88	6.23 visits	\$3,554	\$26,378
	ER Visits	\$4,065.88	2.13 visits	\$8,647	
	Other Medical	\$8,039.91	1.78 visits	\$14,177	

Average Annual Cost **\$37,846**



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Getting Started

Understand the need

- Survey those in need
- Understand impact upon community

Convene community partners

- Ensure diversity – business, providers, philanthropy, law enforcement
- Compile existing resource list
- Review existing resources & identify gaps
- Assess what is working / not working

Action Steps

- Form local leadership body
- Develop a local plan of action – keep it simple and stay focused



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Additional Information

www.mdhi.org
www.25cities.org
www.usich.org
www.hud.gov
www.coloradosprings.gov/housing

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Thank You!

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