

### "Noble Selfishness"

- Taking care of yourself so you can better care for and support others.
- Success & Satisfaction go hand in hand.
- Martyrdom is unproductive for all concerned.

## Let go of: • Judging • Controlling • Having to always be right • "The Little Book of Letting Go" by Hugh Prather

### My "3 Philosophies"

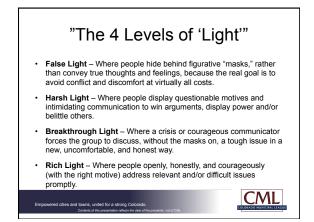
- · Life is difficult
- · We're all imperfect
- Use whatever happens as a learning and/or teaching opportunity
- · These 3 philosophies above lead to what I call:
- "Realistic (not blind) Optimism"
- "Confident Humility"

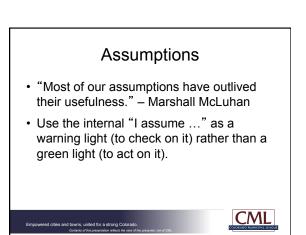
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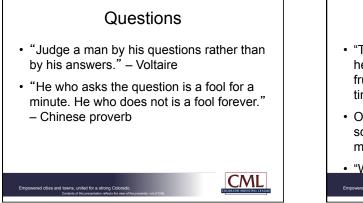
## A facilitator's mindset

- Create a springboard for a civil competition of ideas
- · Help them shift to "both/and"
- Spark creativity with "What if ...?"
- Draw out "the answers that are in the room" (not in your head)

CML





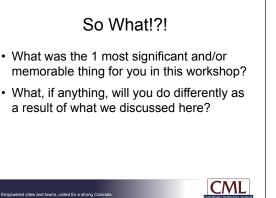


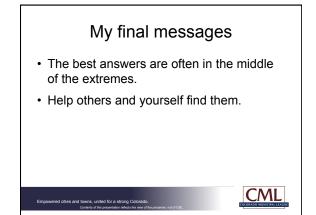


#### e pluribus unum

- Out of many, one.
- Treat each other soft and the issues hard.
- A civil competition of ideas.
- "Some painters transform the sun into a yellow spot, others transform a yellow spot into the sun." Picasso









## **Gravitational** $\leftarrow \rightarrow$ **Extremism**

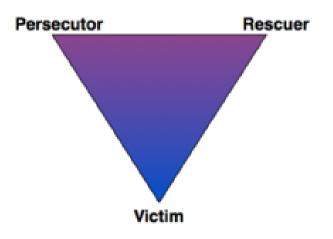
The tendency to exaggerate and/or polarize.

- 1: Sparks unnecessary conflict or causes it to explode
- 2: "Confirmation bias" perpetuates the chasm between individuals or groups + "Competition of ideas" (essential to a free society) is shut down
- 3: Compromise is deemed a cowardly copout rather than a positive norm (either/or vs. both/and)
- 4: The focus is on "positions" rather than shared "interests"
- 5: We treat each other hard (even demonize) "We're right, you're dead wrong ..." + "Motive attribution asymmetry" – belief rivals are motivated by opposite emotions
- 6: And we treat the issue soft " ... end of discussion."
- 7: Special interests (the 10% on either extreme) are more important than the whole
- 8: Passive-aggressive behavior and back-stabbing keep relationships weak
- 9: "Harsh Light" communication dominates discussions
- 10: "The Drama Triangle" is alive and well
- 11: "Bullies" are in the spotlight.
- 12: "Confident humility" takes a backseat to hubris (exaggerated pride or self-confidence)

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# The Drama Triangle



#### A few points about the triangle and work-related dysfunction and/or conflict

+ This simple graphic says a lot about group dysfunction and conflict.

+ The negative cycle continues as long as participants stay within the 3 roles.

+ Persecutor communicates in Harsh Light and pushes hot buttons.

+ Victim communicates in False Light and often seeks help of the Rescuer or defensively responds back in Harsh Light, Persecutor to Persecutor.

+ The Rescuer might turn Persecutor when going to the original Persecutor.

- + Individuals can take on different roles during the same conversation or issue.
- + The key is for at least 1 person to be the Professional/Adult and not play any of the 3 roles.
- + The Professiona/Adult communicates in Rich Light, seeking clarity rather than playing roles.

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