Default: Empathy

Embarking on Public Service with Self-Awareness and Humility

Anna Stout City of Grand Junction

Know Thy Role

The alchemy of the oath: from candidate to representative

Who you serve, and on whose behalf (...and it's not who you might think!)

Policy and quasi-judicial authority, NOT operations or subject-matter expertise

The unchosen team need not be dysfunctional

Know Thyself

What are your key values?

What do you consider non-negotiable in your relationships, your work, and your world?

What are your beliefs about leadership and how you lead?

Awareness of your own **assumptions** about what is important is critical to relating to and working with others.







1. My Core Values

→ Legacy

Spending time on things that will outlast me and make things better

→ Novelty

New experiences, challenges, people

→ Loyalty

Fierce defense and support of my own

→ Humor

Finding things to laugh about, especially in moments of strife

→ Courage

Doing what's needed, even if unpopular





Core values drive your decision-making and can make you feel fulfilled - or compromised. _

Let's identify them!

(Get out something to write on...)

Accomplishment Collaboration Accountability Comfort Accuracy Commitment Achievement Common sens Adaptability Communication Adventure Community Altruism Compassion Assertiveness Competence Attentiveness Confidence Authority Consciousnes Autonomy Consistency Awareness Contentment Balance Contribution Beauty Control Boldness Conviction Bravery Cooperation Brilliance Courage Calm Courtesy Candor Creation Capability Creativity Caution Credibility Certainty Curiosity Challenge Charity Decisiveness Charity Decisiveness Dedication	on Drive Effectiveness Efficiency Empathy Empowerment Endurance	Goodness Gratitude Greatness Growth Happiness Hard work Harmony	Intelligence Intensity Intuitiveness Joy Justice Kindness Knowledge Lawfulness Leadership Learning Liberty Logic Love Loyalty Mastery Maturity Meaning Meaningful work Motivation Novelty Openness Optimism Order Organization Originality	Passion Patience Peace Persistence Playfulness Pleasure Poise Potential Power Presentness Productivity Professionalism Prosperity Purpose Quality Realism Reason Recognition Recreation Reflection Reputation Respect Responsibility Results-oriented Rigor Risk	Satisfaction Security Selflessness Self- developmen Self-reliance Sensitivity Serenity Service Sharing Significance Simplicity Sincerity Skillfulness Solitude Spirituality Spontaneity Stability Status Stewardship Strength Structure Success I Support Surprise Sustainability	Talent Teamwork Thoughtfulness Timeliness tTolerance Toughness Tradition Tranquility Transparency Trust Truth Understanding Uniqueness Unity Vision Vitality Wealth Welcoming Winning Winder
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Brain Dump

hard!)

 → List all the values that are important to you in your life and work (No limits; don't think too



Let's refine

→ Cross off all the values you could tolerate being absent, compromised, or of lesser importance (It doesn't mean they're not important, but they're not the most important.)



Not done yet...

→ Narrow your list to 3-5 non-negotiable values (What are the values that - if compromised - would lead you to make changes OR feel very unfulfilled in your personal, social, and professional life?)



Your Core Values

→ Ta-da! This is your list of non-negotiables

This is your easy litmus test for decision-making, communication, *and empathy*.

SMALL GROUP DISCUSSION:

How might your

CORE VALUES

clash with the values of people around you, or with your new role?

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Leadership Preferences

(No Myers-Briggs, Enneagram, or DiSC needed)



2. My Leadership Beliefs

- → I am an executive leader.

 I am best in roles where I'm in the primary decision-making and authority role.
- → Consensus slows processes. I dislike having to get everybody (or at least the majority) to agree on a course of action.
- → The best teams are built intentionally. I work best with people I like/respect and in teams that are created deliberately.
- → Articulating a vision is critical to inspiring others.

I am a visionary and a communicator, which has made me a successful leader.

INDIVIDUAL REFLECTION:

- What do I believe about myself as a leader?
- What are my preferences for how I lead?
- How would I describe my leadership style?

SMALL GROUP DISCUSSION:

How might your

LEADERSHIP BELIEFS

about yourself help or hinder you in your new role?

Default: Empathy.

We are programmed to **judge** as a tool for survival (heuristics).

We cannot stop judging.

But we CAN train ourselves to start from an empathetic place.

Let's reframe.

"These NIMBY neighbors are ignorant and entitled."

"My colleague is a jerk and he didn't read his packet... again."

"My partner is nagging me again after a late and exhausting council meeting."

"The planning director thinks he's smarter than everyone else."

Judgment:

"These NIMBY neighbors are ignorant and entitled."

"My colleague is a jerk and he didn't read his packet... again."

"My partner is nagging me again after a late and exhausting council meeting."

"The planning director thinks he's smarter than everyone else."

Empathy:
"These neighbors must feel fearful of what they don't know and are feeling a loss of control in the face of change."

"My colleague might be going through a tough time personally/at work that is demanding a lot of his attention."

"My partner must feel like they're carrying a heavier load or feeling left out since I've been away so much."

"The planning director may have a hard time knowing what others don't know."

When we consider others' values as the starting point for their decision-making, we can relate to them more empathetically.

What we know and have experienced is unique to each of us.

Our baselines are not the same.

When we expect others to know what we know and to value what we value, we fail to communicate with empathy, and we often fail to communicate at all.

Empathy is not accepting someone's point of view as correct, but rather understanding why they hold it.

When conflict or disagreement arises, evaluate whether your

VALUES are clashing

with theirs, then use

EMPATHY to explore their baseline.

The most effective leaders practice empathy, selfawareness, and humility. Over and over again.

Default: Empathy.

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