



Council-Staff Relations 2022 CML





Session Objectives









- Understand and appreciate community demands on council members
- Apply the city manager's office policy for reporting council requests
- Recognize the importance of bridging the gap between council and staff





Council-Staff Relations









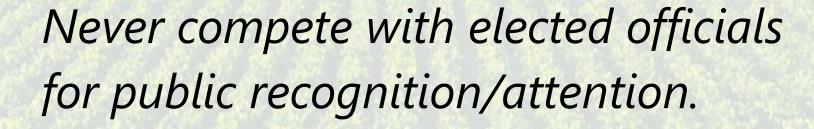














"We're not the face or the voice of the city."

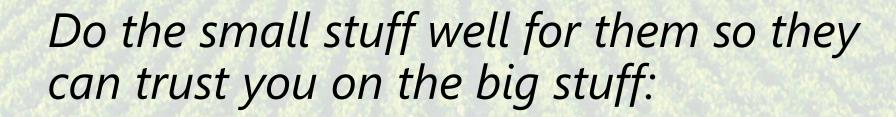














"Pay attention and remember what's important to your elected officials."















Always have time for your elected officials—don't forget to make them your priority:

"If they don't feel valued, it is difficult to build team."













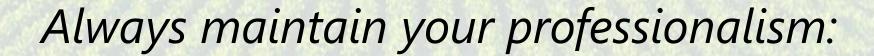
"Support the decision even if it's not what you would have done."













"Don't make it personal."



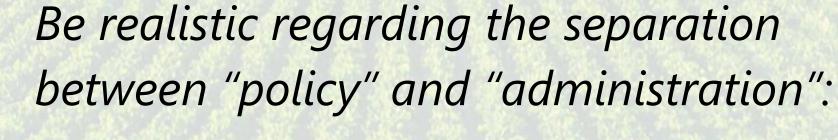














"Realize things aren't always black and white."















"Help them stay focused on what they're supposed to do by providing them options to consider with supporting details for thoughtful analysis."

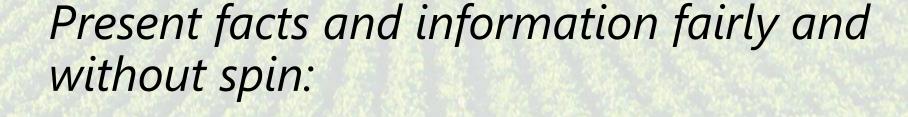














"Never cross the line regarding influencing a policy decision."















Be realistic regarding the number and types of issues you can tackle at the same time:

"Don't try to take on all of the important issues all at once."













Have clear communication and agreement regarding our role and the council's expectations:

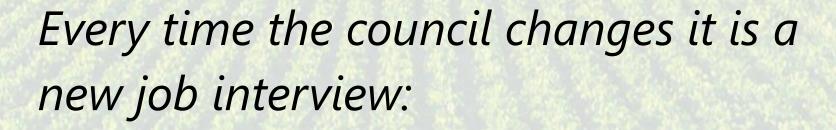
"You can't perform up to expectations if you don't know what they are."













"Never take this relationship for granted."

















If council doesn't trust or believe that you are honest and have integrity...

Nothing else matters!













Thank You!



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