



Centennial – ACSO Partnerships

Elements of Smart Government

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About our partnership



Behavioral Health Response Program Background

- Program began in 2019 with 1 manager (internal FTE) and 4 mental health professionals (contracted)
- Initial budget \$673,526 included 2 vehicles and office build-out
- Unique model to suit Arapahoe County geography - mental health clinicians respond independently as needed across the service area to identified calls for service as appropriate.



Impacts (Countywide)

- Responders addressed 1,645 mental health calls in 2020
- 41% (675) of these calls would have previously gone unidentified as mental health needs
- 233 hours of law enforcement time saved
- 51% of calls were resolved by the co-responder at the scene with no formal action taken
- Only 2% of calls ended in arrest



Lessons Learned

- Requesting \$485,000 for 2022 operations
- In-house staff provides better management of program and less exposure to issues experienced with contract model
- Benefits of including clinical supervision and review from a doctor

Smart Elements

1

GOVERNANCE

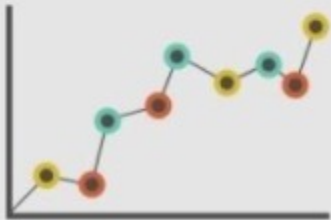
Inter-departmental structure that decides, coordinates, and communicates innovation priorities and investments.



2

DATA + OUTCOMES

Processes and platforms that integrate and analyze data within and across government agencies, enforce privacy, and securely share valuable data with the public.



3

PARTNERSHIP

They proactively seek partners in other jurisdictions or sectors that have aligned goals to share in the risk and investment of developing innovative solutions.



4

FUNDING + PROCUREMENT

Funding dedicated to innovation, flexible procurement mechanisms that enable their effective use, and operational/maintenance budget to cover the heavy service, data, and software costs associated with new technologies.

